



# Data Sheet

## Retail Self-Service Solution

### Fujitsu S3 Solutions

#### Self-Service Simplified

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Retail is an ever-changing landscape of technology-driven customer interactions balanced with operational efficiency improvements. Customers are increasingly demanding expanded levels of seamless self-service options throughout their retail journey. This, in turn, requires retailers to manage a widening array of disparate in-store technologies coupled with increasing speed-to-market pressures. Successful self-service solutions must meet the needs of both the retailer and the customer without compromising one for the other.

#### For the retailer, solutions must be:

- Adaptable for legacy integrations
- Future proofed for tomorrow's unknowns
- Flexible to be deployed across a variety of store environments
- Provide a single customer view
- Reduce friction to augment the customer's in-store experience

#### For the customer, solutions must be:

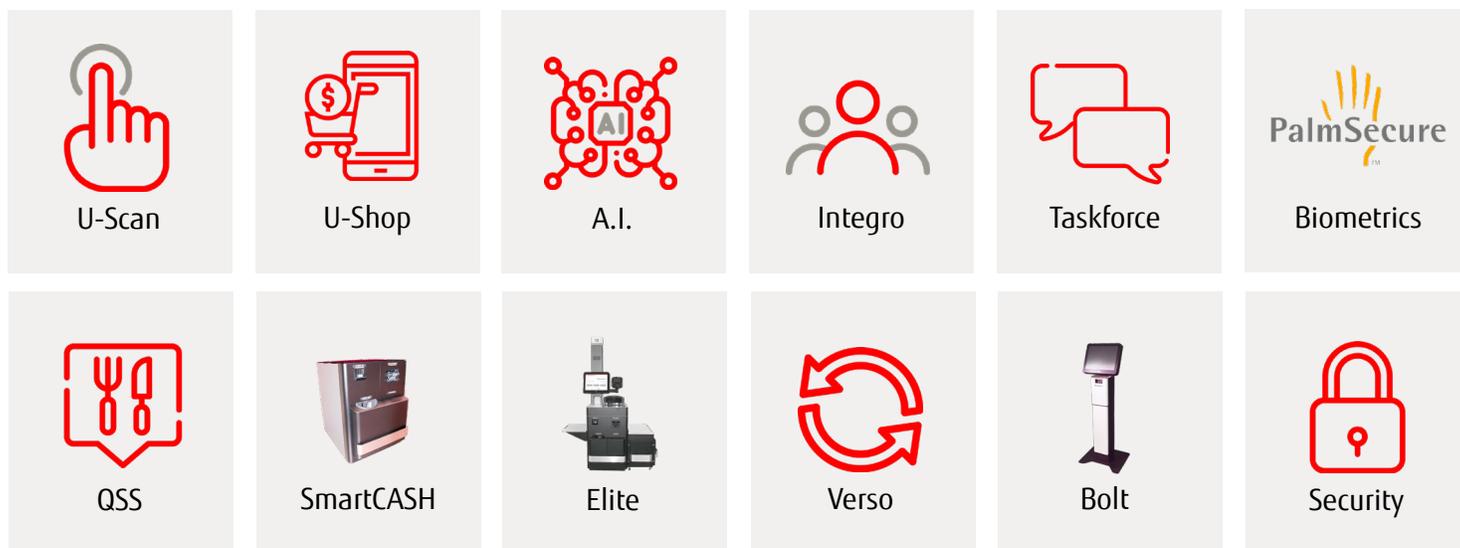
- A consistent experience no matter the technology
- Persistently reliable
- Keep creating new experiences that enhance their connection to the retailer

25 years after launching the industry's first complete Self-Checkout solution, Fujitsu is once again leading the transformation of in-store technologies to address these new retail challenges with S3 solutions. Fujitsu S3 Self-Service Solutions are designed from a fundamental belief that technology should adapt to meet your changing needs, your needs should never adapt to meet the technology.

To deliver on this solution, Fujitsu has developed a modularized catalog of hardware and software solutions designed to work as interconnectedly with Fujitsu products as they do with the competition.



This allows retailers to provide that single familiar experience their customers are seeking, across the entire store, regardless of the vendor. At the same time, retailers can maximize their existing investments by implementing just a few components of the S3 platform that will adapt through flexible integrations to their current environment. Retailers can add on only the modules they need, as they need, to solve their in-store challenges.



Fujitsu S3 removes friction from a customer's journey by ensuring every time a customer chooses self-service at any in-store touch point, the experience is as familiar as a smartphone, the data is consistent as a profile, and the technology is always reliable. Retailers can confidently know they are engaging with their customers, not frustrating them with a new solution learning curve. S3 simplifies adoption of new self-service solutions.

Fujitsu S3 solutions bring unified commerce capabilities directly to the customers in-store experience. S3 solutions ensure, no matter the touch-point, when a customer chooses self-service, their experience is always familiar, consistent and intuitive. By providing a persistent unified experience, S3 solutions ease the customers learning curve, ensuring high adoption rates while reducing the friction associated with typical disparate in-store technologies.

### U-SCAN Elite

Built with the SmartCASH as its foundation, Elite is the most adaptable Fujitsu self-checkout ever with hundreds of configuration options. Why choose ordinary when you can choose Elite?



### SmartCASH™

The most compact recycler with maximum capacity on the market today. SmartCASH is designed to be deployed as easily for in-counter POS cash automation as a complete standalone SCO system.

### QSS

QSS integrates into existing POS systems to provide a simple-to-deploy food-ordering solution. The S3 common interface ensures the customer's experience is familiar and seamless so staff can focus on order fulfillment.



### Verso

With Verso Convertible POS lanes, a manned lane can be converted to Self-Service at the click of a button. Verso ensures all lanes are open to customers at all times.

### RFID Self-Checkout

Using state-of-the-art technology, Fujitsu's RFID Self-Service solutions reduce checkout times to seconds. RFID self-checkout eliminates friction for customers and allows staff to focus on what really matters: the customer experience.

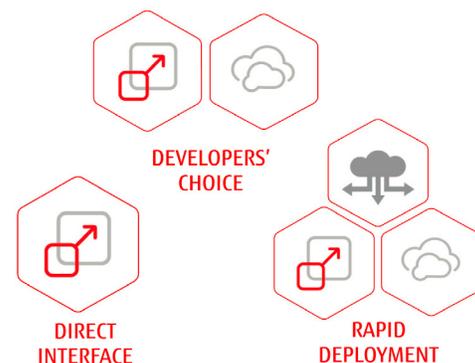


### U-SCAN BOLT™

Fujitsu's smallest Self-Service system works seamlessly with all S3 solutions. No matter the application, BOLT lets a retailer drop in a solution anywhere a customer can serve themselves. Just BOLT it and forget about it.

## S3 Integration

Fujitsu understands the uniqueness of each retail environment our systems need to integrate into. From legacy software and outdated hardware to the most sophisticated in-house cloud-based applications, S3 solutions need to work with them all. To meet that challenge, S3 Integrations offers 20 years of retail self-service solutions expertise. With three software packages to choose from, no matter the platform, system, or application, integration has never been simpler or more flexible.



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